



Huntley
11550 Kreutzer Rd.
847.961.5409

Lake In the Hills
8559 Pyott Rd.
815.356.0192

Harvard
1520 N. Division St.
815.943.7390

Crash Course

Let's hope you're never in an accident, but if you are, we've put together a short list of what you should do once you've made sure everyone is safe and sound. Below that, we've detailed more tips for you. If you have questions, please give us a call! Our trained professionals are ready and willing to help you in any way they can.

1. Call the police. 9-1-1 if it's an emergency situation.
2. Get the name of the other party.
3. Call Adams Collision Center to let us know. During business hours, we can also arrange for a tow if necessary. Our phone numbers are:
 - a. Lake In The Hills: (815) 356-0192
 - b. Huntley: (847) 961-5409
 - c. Harvard: (815) 943-7390
4. Call your insurance company to let them know about the accident; that you've called police and your collision center is Adams Collision Center. Chances are very good that your insurance representative has worked with us on a regular basis.

Ten Things To Know Before Having Your Car Repaired

1. Your car is the second largest investment you're likely to make. Preserve its value and your safety by having it repaired professionally.
2. Never drive a car that could be unsafe because of damages.
3. Some insurance companies may want you to visit their drive-in claims center before having your car repaired. You can do this, or you may leave your car at our shop and ask that the insurance company inspect the car here.
4. You are not required by law to obtain more than one estimate or appraisal.
5. You have the right to go to the repair shop of your choice. Your insurance company cannot require you to go to a particular shop.
6. Differences in repair estimates are common. A lower estimate may not include all necessary work. If you're not sure why one estimate is different from another you've received, please ask us.
7. Choose a shop that has unibody repair equipment and certified technicians (by I-Car or ASE, for example). Adams Collision Center meets all these requirements.
8. Ask if the shop will be using genuine manufacturer (OEM) replacement parts (Adams does).
9. Ask if the shop offers a repair warranty (Adams does).
10. Let us help you negotiate your claim with the insurance company!

**You may want to print this page and keep it in your glove compartment.*

Where Quality & Customer Satisfaction Count!